



PINNACLE QUALITY INSIGHT
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February 20, 2019

To whom it may concern,

Over the course of the last twelve months, Pinnacle Quality Insight, a nationally recognized customer satisfaction firm, has interviewed the customers of Stonehenge Of Ogden regarding their satisfaction levels.

Customers were asked to evaluate several aspects of their received services. From the results of these interviews, Pinnacle has determined that Stonehenge Of Ogden has qualified for a **Pinnacle Customer Experience Award™** in the following service areas:

- Overall Satisfaction**
- Dining Service**
- Quality of Food**
- Cleanliness**
- Individual Needs**
- Professional Therapy Services**
- Overall Customer Experience**

The Customer Experience Award™ is awarded to care providers who have achieved best-in-class customer satisfaction standards within their peer group.

Pinnacle congratulates the staff of Stonehenge Of Ogden for achieving this honor.

Chris Magleby
CEO
Pinnacle Quality Insight

2019



CUSTOMER EXPERIENCE AWARD

Pinnacle Quality Insight
recognizes

STONEHENGE OF OGDEN

for achieving best-in-class
customer satisfaction standards in

OVERALL SATISFACTION

A handwritten signature in blue ink, appearing to read "C Magleby".

CHRIS MAGLEBY, CEO

2019



CUSTOMER EXPERIENCE AWARD

Pinnacle Quality Insight
recognizes

STONEHENGE OF OGDEN

for achieving best-in-class
customer satisfaction standards in

DINING SERVICE

A handwritten signature in blue ink, appearing to read "CM", with a long horizontal stroke extending to the right.

CHRIS MAGLEBY, CEO

2019



CUSTOMER EXPERIENCE AWARD

Pinnacle Quality Insight
recognizes

STONEHENGE OF OGDEN

for achieving best-in-class
customer satisfaction standards in

QUALITY OF FOOD

CHRIS MAGLEBY, CEO

2019



CUSTOMER EXPERIENCE AWARD

Pinnacle Quality Insight
recognizes

STONEHENGE OF OGDEN

for achieving best-in-class
customer satisfaction standards in

CLEANLINESS

A handwritten signature in blue ink, appearing to read "CMagleby".

CHRIS MAGLEBY, CEO

2019



CUSTOMER EXPERIENCE AWARD

Pinnacle Quality Insight
recognizes

STONEHENGE OF OGDEN

for achieving best-in-class
customer satisfaction standards in

INDIVIDUAL NEEDS

CHRIS MAGLEBY, CEO

2019



CUSTOMER EXPERIENCE AWARD

Pinnacle Quality Insight
recognizes

STONEHENGE OF OGDEN

for achieving best-in-class
customer satisfaction standards in

PROFESSIONAL THERAPY SERVICES

A handwritten signature in blue ink, appearing to read "C Magleby".

CHRIS MAGLEBY, CEO

2019



CUSTOMER EXPERIENCE AWARD

Pinnacle Quality Insight
recognizes

STONEHENGE OF OGDEN

for achieving best-in-class
customer satisfaction standards in

OVERALL CUSTOMER EXPERIENCE

A handwritten signature in blue ink, appearing to read "CM", with a long, sweeping underline.

CHRIS MAGLEBY, CEO